

- The prize provider is Cloud Nine Incentives Ltd, Market House, Silver End, Olney, MK46 4AL. ABTA no. L9097 and ATOL no. 10626 (“**Cloud Nine**”). www.uponcloudnine.co.uk
- The prize includes Playstation 5 slim console, Additional controller, Street Fighter 6 game, Sifu game, Beast Reincarnation game and £100 Playstation gift card (together the “Prize”), all subject to these terms and conditions.
- The winner of the Prize will be referred to in these terms as a “Participant”. The Participant must be aged 18 or over.
- The Prize must be redeemed by 30th October 2027. Extensions to the validity of the package will not be allowed unless first authorized by Cloud Nine.
- All items offered are subject to availability.
- Cloud Nine accepts no responsibility for any events beyond its reasonable control including the withdrawal of, or amendment to any retail items / specific lines. Cloud Nine will use its reasonable endeavours to supply suitable alternatives in such circumstances. No refund will be offered.
- The Prize is non-transferable or exchangeable, cannot be redeemed for cash and cannot be redeemed in conjunction with any other special offer. There is no cash alternative or refund for the Prize.
- After the Participant has successfully received the (undamaged) Prize, Cloud Nine will not be responsible to replace any lost, stolen or damaged items.
- All other costs and expenses in taking the Prize not set out in the stated Prize description will be at the Participants’ expense, these include but are not limited to additional accessories, gaming add-ons etc.
- Some elements of the Prize come with a one-year manufacturer warranty, this will be forwarded to the Participant electronically.
- Some items of the Prize may require a signature upon delivery, and in such circumstances the recipient must be aged 18 or over.
- It is the Participants responsibility to follow all user and safety instructions.
- Prizes will be securely delivered within 28 days of redemption, to the UK address provided by the Participant.
- The organiser is not responsible for any losses, injuries or damages arising from the acceptance or use of the Prize.
- Prizes are fulfilled by Cloud Nine Incentives (company no. 07342147), information about the prize provider can be found by visiting www.uponcloudnine.co.uk. Any personal data submitted by Winners to Cloud Nine will be treated in accordance with Cloud Nine’s privacy policy. Their privacy policy can be found here <https://www.uponcloudnine.co.uk/privacy.html>, ICO no. ZA089412.