- The prize provider is Cloud Nine Incentives Ltd, Market House, Silver End, Olney, MK46 4AL. ABTA no. L9097 and ATOL no. 10626 (**"Cloud Nine"**). www.uponcloudnine.co.uk
- The prize includes 4 x tickets to a UK Pantomime of choice (minimum of 1x adult ticket) (£260 maximum ticket allowance) 1x Interval drink per person, 1x souvenir Programme and pre-theatre dinner (£260 allowance) (together the "Prize"), all subject to these terms and conditions.
- Unless otherwise stated the Prize offered is for 4 people travelling together, one of whom must be aged 18 or over. Each person participating in the Prize will be referred to in these terms as a "Participant". Participants aged under 18, must have prior parental or guardian permission.
- The Prize is valid on selected dates in November, December 2026 & 2027 only. All Prize-related activities must be completed by 23rd December 2027. Extensions to the validity of the package will not be allowed unless first authorized by Cloud Nine.
- Transport between home and the location (and vice-versa) is the responsibility of the Participants.
- All dates and locations are subject to availability.
- The Prize must be arranged a minimum of 6 weeks (42 days) prior to travelling.
- All Prize-related activities must be taken together and completed within the time-frame stated in these terms.
- Cloud Nine accepts no responsibility for any events beyond its reasonable control including the withdrawal of, or amendment to, any venues, activities, events or retail items. Cloud Nine will use its reasonable endeavours to supply suitable alternatives in such circumstances. No refund will be offered.
- Some activities may be seasonal and/or may only operate on certain days/dates.
- The issue of the Prize shall be conditional upon each Participant (or, where such Participant is a minor, that Participant's parent or legal guardian) signing a binding confirmation of eligibility and release with Cloud Nine, under which each Participant shall, to the extent permitted by law, release the Released Parties (defined below) from any and all liability arising out of the use or misuse of the Prize and participation in any Prize-related activity (unless that liability arises from negligence or breach by the Company or Released Parties of its obligations relating to the Prize). "Released Parties" means Cloud Nine and Paramount Pictures UK together with any entity which controls, is controlled by and/or under common control with the foregoing and any of such entities' officers, directors, employees, agents, representatives, successors or assigns.
- This Prize is non-transferable or exchangeable, cannot be redeemed for cash and cannot be redeemed in conjunction with any other special offer. There is no cash alternative or refund for any unused portions of the Prize.
- In the event of cancellation by the winner, the Participants will not be entitled to claim any refund or replacement Prize.
- Any amendments made by Participants after the booking is confirmed, to the extent permitted by Cloud Nine or the relevant third-party provider, will be subject to administration charges. Some changes may not be possible.

- All other costs and expenses in taking up the Prize not set out in the stated Prize description will be at the Participants' expense, these include but are not limited to transfers to and from the UK location, additional meals, drinks, gratuities, personal expenses and any costs related to COVID-19 as set out in these terms and conditions.
- If any meals or activities are included in the Prize description, they may have a maximum allowance associated with them. Participants will be notified of this prior to their experience.
- Should Participants wish to add additional items to the Prize (extra nights, additional Participants etc.) they may do so via Cloud Nine at an extra cost. Cloud Nine will advise the cost prior to booking. Cloud Nine will not enter into any discussions about cost comparison or rates sourced elsewhere.
- Travel insurance is not included in the Prize.
- It is the Participants' responsibility to advise Cloud Nine of any circumstance that may prevent them from participating in any element of the Prize, including but not limited to dietary requirements, medical conditions or personal circumstance. Participants should evaluate their own risk in determining whether to take part in any element of the Prize, since interaction with the general public may increase the risk of exposure to COVID-19. By choosing to take part in any element of the Prize, Participants acknowledge and agree that they accept any such risk associated with those elements of the Prize.
- Participants are responsible for and must comply with any health advice / regulations / limitations required by the applicable local and national authorities and the relevant activity and (if applicable) transport providers, including in connection with COVID-19. Any associated costs for this are the responsibility of the Participants (where applicable).
- Participants are responsible for their behaviour and the behaviour of their guests whilst taking part in the Prize. Cloud Nine reserves the right in its absolute discretion to exclude any Participant from participation in the Prize or any part thereof if any Participant fails to comply with the directions of Cloud Nine, the venue, experience provider(s) or any company associated with the prize, or, if any Participant acts in a manner that is dangerous to themselves or to the public or is anti-social in any manner or which causes disturbance or nuisance to others.
- The organiser is not responsible for any losses, injuries or damages arising from the acceptance or use of the Prize.
- Prizes are fulfilled by Cloud Nine Incentives (company no. 07342147), information about the prize provider can be found by visiting www.uponcloudnine.co.uk. Any personal data submitted by Participants to Cloud Nine will be treated in accordance with Cloud Nine's privacy policy. Their privacy policy can be found here https://www.uponcloudnine.co.uk/privacy.html, ICO no. ZA089412.